

Company policy

» Customer orientation

We differentiate ourselves from the competition through innovative services and customer oriented solutions. With this, we create the economic conditions to meet the requirements of quality, safety, health and environmental protection.

» Customer satisfaction

Our primary goal is the identification and fulfilment of customer requirements for our products and services. Our employees are aware that it's the customers who pay their wages, and they give their best every day in order to meet their expectations.

» Employees

The know-how of our employees is our most valuable asset. We continuously invest in the training and further development and thus improve our level of knowledge, our products and our installations.

» Health & safety

All managers and employees are obliged to heed our legal and voluntary safety requirements and to actively participate in occupational safety. We pursue a zero accident strategy and place occupational protection, health protection and safety above our economic goals.

» Quality & processes

Team-oriented procedures and functional processes lead to a positive attitude towards the company. This enables further development of the company and leads to a positive company performance and secure jobs. Already in the planning stage, value is placed on the performance of production and installation steps.

Accompanying checks support the "zero error principle".

» Subcontractors

We see subcontractors and suppliers as our partners. Together with us, they produce high quality products and services to satisfy our customers. Our principles for quality, safety, health and environmental protection apply without restriction for them.

» Environment

We pay a lot of attention to the prevention of environmental impacts and the preservation of resources. We feel obligated to the ecological and economic interests of the regions where our sites are located. Our product and process development is derived from the principle of high environmental responsibility. In the spirit of sustainable development, we strive to minimise the use of materials and energy as well as our waste.

» Production

In our production operations we use modern, state of the art processes and equipment. Additionally, we monitor and check our production plants regularly for safety and environmental impacts.

» Authorities

We look for open information exchange with the authorities and so cooperatively resolve our safety and environmental roles. Observing legislation, ordinances and official regulations is an absolute priority for us. We also accept responsibility for employees, society and the environment above and beyond the legal framework.

» Interested parties

We maintain good contacts with the region as well as the immediate neighbourhood. By educating about our work in production areas, we wish to prevent possible uncertainties about dangerous or environmentally damaging activities or materials.

» Improvements

Continuous improvements maintain our lead in quality and technology. They allow our economic survival and growth by improving productivity and lowering costs. Each employee has the responsibility of pointing out improvement options and of actively participating in the implementation. We follow the strategy of fault avoidance and prevention in quality, occupational safety and environmental protection, as well as the precept of continuous improvement. We view orderliness and cleanliness as a fundamental principle.

» Management systems

We are very pleased to support certified management systems in accordance with EN ISO 9001 (quality), BS OHSAS 18001 (occupational and health protection) and EN ISO 14001 (environmental protection). This allows efficient and effective control of the company via quality, safety and environmental goal setting.