

Notification of defects within the warranty period

All fields marked in red are mandatory. Please fill out!

General information

Construction site:

Date:

Assembly unit:

Defect occurred:

Affected Component:

Detected by:

KKS-No.:

Email:

Level boiler house:

Telephone:

Signature:

Description:

Possible causes* or assumption:

Operating state of the power plant:

Yes

No

The plant is out of service due to the defect

The defect interferes with the operation of the plant

The defect constitutes a safety risk

Scheduling:

Possible date to rectify the defect:
(Only if a shutdown is necessary)

Enclosures:

Photos/videos:

Attachments:

Please attach any enclosures to the mail form that comes up when you press „SEND“.

***Before making any warranty claims, please verify if:**

The operating and maintenance instructions have been complied with (see operating manual)?

Yes No

There have already been reported any special occurrences during operation?

Yes No

Material deposits, soiling or the use of inappropriate materials can be excluded?

Yes No

By SENDING the completed form, you agree to assume – upon production of receipts – the costs incurred in eliminating the defect, in case the warranty claim proves to be erroneous and not related to our scope of supply and services. Our general terms and conditions of assembly and services shall apply (please see www.bertsch.at).

SEND

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